



## Rules and Policies

*Help us to ensure that all our guests enjoy their stay.*

- Check-in is 2 p.m. Check-out is by 12 p.m. Early check-ins and late check-outs require advance approval.
- Customers must be 18+ years of age. Minors must be accompanied by a parent or guardian.
- Campsites must not be assigned to another guest. Please contact the Office if you need to change the guest name associated with a booking.
- Drive safely, the speed limit is 10km/hr.
- Park only at your site or in the designated visitor parking.
- Visitors may stay until 10 p.m. Guests are responsible for ensuring their Visitors follow the Rules.
- Quiet Time is 11 p.m. to 7 a.m. Car stereos, generators, loud dogs or other pets, and noisy parties are not allowed at any time of day.
- This is a family campground. There is zero tolerance for illegal activities or disorderly behavior.
- Smoking, vaping, cannabis and alcohol are permitted only at your campsite and only if it does not create a nuisance for others. Possession or use of illicit drugs is prohibited.
- No fireworks.
- Pets must be on a leash and not create a disturbance. Dogs that are reactive, dangerous or not socialized are prohibited. Pets must not be left unattended. Owners must clean up after their pets – “doggie bags” are available for free at the office.
- We are not responsible for lost or stolen items – ensure your possessions are secure.
- Keep your site clean during your stay and leave it clean upon your departure. Cigarette butts must be disposed of in a proper container and not discarded on the grounds or in the fire pits. Containers may be requested from the Office.
- Do not move the picnic tables or firepits.
- Use the designated garbage and recycling receptacles. If the items are too big to fit in the containers around the park, use the large dumpsters by the office. There are recycling receptacles (plastic and cardboard) by the Office.
- Firewood is available for purchase during office hours.

- Campfires must not be left unattended and must be fully extinguished before going to bed or leaving your campsite. A campfire must not exceed 0.5 metres high and 0.5 metres in diameter. Please check with staff if there is a campfire ban.
- Showers accept tokens that may be purchased at the Office during office hours.
- Entrance gate is locked from 11 p.m. to 7 a.m. If you expect to return after the gate is closed, let the Office know in advance and a parking pass will be provided for the parking lot west of the campground.
- Sani Dump and potable water are located at the entrance and are free for guests. Leave the area clean for other guests.
- Use sewer connectors. Do not dump grease down your drain or flush material likely to plug the pipe.
- Power is only available for 30 AMP services or 15 AMP with an adapter. 50 AMP service is not available - do not connect without a Smart Management System or you may damage the outlet or your unit.
- WiFi is available for guests. Contact the Office to obtain the current password.

### **Extra Fees**

- Site clean-up (minimum charge)..... \$25
- Relocating a moved picnic table or pet clean-up ..... \$25
- Relocating a moved campfire ring ..... \$50
- Other damage caused by customer or their visitor ..... At cost

**Failure to abide by the Rules and Policies will result in your removal from Riverside RV Park and Campground.**

**Guests who are removed will be charged their full deposit to a maximum of one week, plus the full value of their stay up to the day of their removal.**